

Sociocultural Considerations in Mass Decontamination

By Jeremy Stacy
*Disaster Preparedness Coordinator
Good Samaritan Hospital
Los Angeles, CA*



It is an unfortunate reality of our era that health systems will have to deal with the stresses of patient decontamination. Whether the result of terrorism or the byproducts of industrialized society, the potential for radiological, chemical, and biological contamination is all around us. Hospitals must be prepared to deal with the operational and safety issues posed by decontamination, an issue that has been largely addressed through the allocation of government fund-

ing towards the development of guidance, training, and equipment purchasing throughout California. However, one of the most complicated aspects of decontamination operations is crowd control and one of the best ways to maintain crowd control is to take a “community-care” approach.

How does this community-care concept differ from how first responders and health systems currently deal with decontamination? It’s primarily a matter of objectives. First responders have public safety as an objective – making sure the contaminated victims have the best chance at survival while containing the danger posed to the public. Hospitals similarly have the safety of their staff and patients as their primary objective. While critical, this may prove counter-productive if not balanced with consideration for the contaminated victims. Community-care is realizing that some steps mitigate harm while other steps do more harm than good.

One example of poorly executed community-care is the pesticide release incident in Earlimart, CA.

In 1999 a release affected around 250 people. First responders forcibly stripped victims and sprayed them down in a field while the media cameras watched. Victims described feeling as if they were sexually assaulted, there was a massive backlash against the department by the community, and new legislation was enacted to prevent this kind of incident from recurring.

First responders have learned from these lessons, but hospitals are still struggling because of inexperience. The idea of receiving large amounts of contaminated patients is daunting enough for most hospitals that they take a very rigid approach – everyone strips all the way down, everyone gives up his/her personal effects, and anyone

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LETTERS TO THE EDITOR

If you have questions or suggestions regarding the News and its contents, please reply to dpeel@healthcarenewssite.com.

Letter from the Publisher and Editor



Dear Reader,

Magazines publish editorial calendars so writers can focus their articles around a theme and advertisers can select editions with content most likely to interest buyers of their products. We’ve been publishing a California Healthcare News editorial calendar since 2009 and have fine-tuned it to focus on what our readers prefer to read.

After a careful review of what’s worked well and what hasn’t, we’ve finalized our 2012 editorial calendar. In a nutshell, we’re not changing much from 2011 and you can see a summary below.

Of our 12 editions in 2012, 5 will have a hospital theme, 4 will have a clinic theme, 2 will have a human resources theme and 1 will have an insurance theme. The only difference from 2011 is that we had a human resources theme in February 2011 and will change that to a clinic theme in February 2012.

Thanks for supporting the California Healthcare News over the years and we wish you happy holidays and a prosperous new year.

David Peel, Publisher and Editor

California Healthcare News 2012 Editorial Calendar

Month and Year	Theme of Edition	Space Reservation	Distribution Date
January 2012	Hospital	December 1, 2011	December 19, 2011
February 2012	Clinic	January 3, 2012	January 23, 2012
March 2012	Hospital	February 1, 2012	February 20, 2012
April 2012	Insurance	March 1, 2012	March 19, 2012
May 2012	Clinic	April 2, 2012	April 23, 2012
June 2012	Human Resources	May 1, 2012	May 21, 2012
July 2012	Hospital	June 1, 2012	June 18, 2012
August 2012	Hospital	July 2, 2012	July 23, 2012
September 2012	Clinic	August 1, 2012	August 20, 2012
October 2012	Human Resources	September 3, 2012	September 24, 2012
November 2012	Hospital	October 1, 2012	October 22, 2012
December 2012	Clinic	November 1, 2012	November 19, 2012

< **Considerations, from P1**

who doesn't cooperate gets turned away. In practice, this kind of hard-line approach may well lead to chaos.

From a practical perspective, if you remove victims' adaptive devices, such as canes, glasses, hearing aides, etc. you've further impaired your victim population. The subsequent increase of special-needs victims is now a larger strain on your hospital resources. From an emotional perspective, controlling victims in a panicked state is a difficult proposition. Compounding that by taking their wallets, removing their wedding rings, and stripping their children in public could well turn a panicked victim into a violent assailant. The victim does not share your objective of protecting your staff and patients.

Community-care aligns the objectives of the victim with the objectives of the health system without compromising either. Looking at the patients, staff, and victims together as a community means pragmatically tailoring objectives in ways that make sense. If the ultimate goal is to protect the current patients and staff while providing care to the victims, then reasonable measures can be taken to reduce danger to patients and staff without increasing danger by agitating and/or further impairing the victim population.

History offers some great perspective on the risk / benefit analysis in situations like this. Recently the TSA discovered something important related to their full-body scan technology – people don't like to be seen naked, even if it's for their own safety, virtual, and

viewed remotely. Boycotts at airports clogged up travel and people protested angrily. In October the US Supreme Court upheld a Muslim woman's right to sue Orange County because deputies jailed her and forced her to remove her hijab in the presence of men.

On the other hand, OSHA found that incidences of hospital staff being injured by contaminated patients are very low. A review of more than 2,500 hazmat incidents from the Agency for Toxic Substances and Disease Registry (ATSDR) Hazardous Substance Emergency Events Surveillance system shows that hospital workers were only injured in 0.2% of incidents and that none of those injured needed hospitalization. Even though 640 patients entered health systems without being decontaminated during the 1995 Tokyo sarin gas incident, all of the exposed health care workers were able to continue their duties.

This isn't to say decontamination should be avoided or done incom-

pletely. It is merely to say that consideration should be given to the level of risk posed by the contaminant versus the level posed by violating social and cultural practices. Privacy, communication, and care are all critical components of a balanced and effective decontamination response.

Jeremy Stacy is the Disaster Preparedness Coordinator for Good Samaritan Hospital in downtown Los Angeles. He is also a Hazardous Materials Emergency Response instructor through CSTI's Outreach program. He teaches classes in Emergency Management and Patient Decontamination and recently participated in a research program on developing guidelines for victim decontamination being done by the Division of Medical Countermeasure Strategy & Requirements (MCSR) Office of Policy & Planning (OPP), the Office of the Assistant Secretary for Preparedness and Response (ASPR), and the U.S. Department of Health and Human Services (HHS).



Career Opportunities

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RN Case Manager (Bellflower, CA)

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The ideal candidate will be a RN with previous catastrophic and workers' compensation field case management experience, current California RN license, and California driver's license. Must be fluent in English, computer literate, have excellent interpersonal and organizational skills. CCM, CRRN, or CDMS certification and bilingual with Spanish preferred.

We offer competitive pay, travel reimbursement, and flexible hours. If you are interested in working for an exceptional company that empowers you to do your best work with lots of autonomy please fax your résumé & compensation requirements to 562-867-8564 or email SCM@scmassociates.org



Marketing Communications Manager (French Camp, CA)

Health Plan of San Joaquin (HPSJ) is a growing, dynamic, community-based managed care health plan that offers commercial products and government sponsored programs in a three county service area. We are located in French Camp, which is just south of Stockton, California in the San Joaquin Valley. We offer a supportive work environment, stability, and competitive pay and benefits, including employer paid CalPERS.

Summary: Under general supervision, the Manager of Marketing Communications is responsible for overseeing all phases of internal and external production of marketing materials and collateral, including design, translation, printing, distribution and fulfillment in a manner consistent with HPSJ's objectives and brand, and regulatory requirements. Work is varied and moderately complex, and requires a minimal amount of discretion and independent judgment.

Education and Experience

Required: Bachelor's Degree in marketing, communications or similar; and; At least two years supervisory experience; and; At least six years in a substantially similar position; or ; Equivalent combination of education and experience.

Preferred: Experience in marketing in managed care. Experience in marketing in government programs.

Please visit our website at www.hpsj.com to learn more and see additional requirements.

To be considered for this position, please submit application, equal employment identification form and resume with job title to APP4HPSJ@hpsj.com or fax to 209 461 2567

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Clinical Nurse Manager - Obstetrics Acute (Greenbrae, CA)

The Clinical Nurse Manager - Obstetrics Acute assists the Director in the day-to-day management of the patient care center operations and serves as their designee in their absence. This position directs, evaluates, and supervises activities, programs and projects in the patient care center which achieve department goals, maintain quality patient care delivery, and promote professional standards in accordance with hospital policy, JCAHO standards, and Title XXII and California regulations.

Requirements: Current valid California RN license required. Graduate of an accredited nursing program; Bachelor's degree in Nursing or Health Management preferred. Three (3) years of acute care clinical experience with recent and progressively more responsible management experience leading to demonstrated fiscal, human resources, and operational efficiency competence. Must have a minimum of 5 years experience as a Perinatal Clinical Nurse Manager. Current BLS-HP and NRP required. Current ACLS preferred, required within 6 months. Effective verbal, non-verbal and written communication skills and the ability to manage change through collaborative and positive leadership skills. Ability to use the HIS computer system and MGH standard PC applications

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Clinical Nurse Manager - OR/PACU (Greenbrae, CA)

The Clinical Nurse Manager - OR/PACU provides leadership and direction to an assigned group within established objectives and policies and ensures coordinated working relationships among staff, physicians and other hospital departments through the alignment of resources with patient/customer and staff needs. This position promotes Service Excellence to improve patient care and customer service. In addition, the Clinical Nurse Manager solves problems and makes decisions using a consensus-based solution that serves the patient/customer, physicians and staff and secures the organization's long-term ability to serve. This person also recruits the best people to serve our patients/customers.

Requirements: Current valid California RN license; CNOR preferred. Bachelor's degree in Nursing or related field required with a concentration in Perioperative Nursing from an accredited nursing program; Master's degree preferred. 3-5 years of experience in acute Perioperative Nursing and a progression of growth in responsibilities. Possession of other certifications (PALS, BLS, ACLS, etc.) as required by department policy.

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Critical Care Staff Development Supervisor (Thousand Oaks, CA)

Nestled at the foothills of the Santa Monica Mountains, Los Robles Hospital & Medical Center is a 265-bed acute care facility. Residents of Ventura County, the Greater Conejo Valley and surrounding communities have relied on us for superior care since 1968.

Responsible for supervising, assessing, planning, implementing, and evaluating an organized program of education and staff development for the Critical Care Units (MICU, SICU, CCU). The Critical Care Staff Development Supervisor determines the knowledge and competency needs of staff, and develops and implements educational plans of action, and supervises clinical educational components of nursing to assure safe patient care. This position is also responsible for coaching and counseling critical care staff as appropriate and according to the Hospital's policies. This position reports to the Director of Education, and collaborates closely with the Director of Critical Care Services, and the Managers of DOU, Tele, and Critical Care.

Minimum Qualifications: Graduate of an accredited school of nursing. Baccalaureate Degree in Nursing (BSN) required; a Master of Nursing Science (MSN) degree is preferred. Licensed to practice as a Registered Nurse in the State of California. Minimum of five (5) years of clinical experience, and two (2) years in a nursing education capacity. Demonstrates skill in written and oral communication.

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Director, Medicare (Alameda, CA)

Alameda Alliance for Health is a public, not-for-profit managed care health plan for lower income people in Alameda County. The Alliance provides healthcare coverage to over 130,000 children and adults through four programs: Medi-Cal, Healthy Families, Alliance Group Care, and Alliance CompleteCare.

Director, Medicare

This position is responsible for the oversight and management of the Medicare Special Needs Plan and will work cross-functionally within the organization and externally on all issues related to Medicare. The position will also provide leadership on Medicare staffing and functions, organizational structure, and operational standards. The position requires an individual with Medicare operations and oversight experience, preferably who also has experience with dual eligibles or Medi-Cal. A Masters degree in Business Administration, Public Health, Public Policy, or related field is preferred, plus two years experience and/or training. A minimum of two years of recent Medicare Advantage Part D plan experience is required.

We offer an excellent compensation & benefits package. Please visit our website at www.alamedaalliance.org and click on the Careers button for more specific job information and to apply for the position. EEO

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Director-Emergency Services (Greenbrae, CA)

The Director of Emergency Services directs, evaluates, and supervises activities, programs, and projects in areas of Emergency and Transport to achieve departmental goals and budgetary targets, maintain quality patient care delivery, and promote professional standards in accordance with hospital policy, Joint Commission standards, CMS conditions of participation, and Title XXII California regulations. This position consults with and advises the VP of Nursing and Medical Director on activities related to clinical operations, quality improvement and risk management activities of the unit. In addition, this person implements changes in policy, programs and physical resources required to achieve hospital objectives.

Requirements: Graduate of an accredited nursing program and current valid California RN licensure. Bachelor's degree in Nursing or Health Management; Master's degree in Nursing administration or related administrative field preferred. Three (3) years of acute care clinical experience with recent and progressively more responsible management experience leading to demonstrated fiscal, human resources, and operational efficiency competence. See website for additional requirements.

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Program Officer (Foundation) (Whittier, CA)

At Presbyterian Intercommunity Hospital, community matters to us. Since 1959, PIH has been committed to building a mutually supportive health care team consisting of patient care givers, medical staff, volunteers and the board of directors that have ensured our local population the highest quality of medical services in the Los Angeles County.

Our **Foundation** department seeks a **Program Officer**.

The Program Officer will support the Foundation department in all aspects of donor relations – specifically the administration of donor programs such as annual Associates membership and recruitment, Grateful Patient solicitation, direct mail campaigns and donor recognition. Responsibilities include the development, organization and maintenance of donor program marketing materials and reporting. You will actively participate in PIH and community events to market PIH Foundation donor programs. The Program Officer will work in collaboration with the department staff to maximize opportunities to capture new donors and increase giving from current donors.

Requirements include: Bachelor's degree; Two years' experience with non-profit donor relations and/or fundraising campaigns for a non-profit; background with healthcare fundraising is preferred; Strong organizational, leadership and interpersonal communication skills and the ability to build positive relationships, as well as strong writing and verbal skills; Expertise in the design and implementation of project management strategies; Strong background in computer and database management, including proficiency with the following: Microsoft Office software suite, including Word, Excel, Outlook; ability to edit graphics within Adobe Photoshop, Publisher, etc. - Blackbaud's Raisers Edge, Social Networking Marketing programs a plus; Ability to work effectively with donors and community agencies, as well as to work independently and in a collegial manner

To apply or to find out more about this position, contact our recruiter at recruitment@pih.net or apply online at www.pih.net.
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Licensed Clinical Social Worker (Temporary) (Greenbrae, CA)

The Licensed Clinical Social Worker is responsible for all clinical, legal and administrative tasks and duties ascribed to the LCSW position. This person provides psychosocial evaluations, education and clinical treatment, coordinates and implements discharge planning, manages and performs legal and administrative patient care duties, as well as Utilization review activities. This is a temporary full time position to help cover staff on Leaves of Absence.

Requirements: Master's degree from an accredited School of Social Work required. Current California Clinical Social Worker (LCSW) license (Board of Behavioral Health Examiners). Certified as a Basic Life Support provider (BLS) within 90 days of hire. Management of Assaultive Behavior (MAB) training within 90 days of hire. Prior work experience in a health care environment required. Acute care hospital experience or recent internship preferred.

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Coalinga Regional Medical Center is nestled in the coastal mountain range of California, just 70 miles from the Pacific Coast and 60 miles west of Fresno, California.

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- Acute Care
- D.O.T. Exams
- Emergency Medicine
- Industrial Medicine
- California Licensed Laboratory
- Physical Therapy
- Radiographic and Fluoroscopy Studies
 - MRI - CT Scans
 - Mammography - Sonography
- Respiratory Therapy
- Skilled Nursing Facility

We are currently seeking the following key positions:

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- **LVN Coordinator - Rural Health Clinic (part-time)**
- **LVN – SNF**
- **Nurse Practitioner - Rural Health Clinic**
- **Physician's Assistant - Rural Health Clinic**
- **Registered Nurse - ER**
- **Speech Pathologist**

For job postings and applications, please visit:

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Email: jobs@coalingahospital.com
Phone: 559.935.6420
Fax: 559.935.6512

Career Opportunities

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Nurse Practitioner for Hospice & Palliative Care (Mission Viejo, CA)

The Nurse Practitioner for Hospice & Palliative Care coordinates palliative care and hospice services for patients in Mission Hospital; proactively identifies patients who are appropriate for palliative care and hospice services; assesses all palliative care and hospice referrals based on patient/family goals to determine appropriate level and type of care for inpatient and outpatient palliative care or hospice services; provides information regarding the hospice benefit; and insures continuity of care between settings, physicians, and care team members.

Candidate will participate in interdisciplinary palliative care and hospice teams; monitor and report outcomes; assess/identify barriers to care and work with the interdisciplinary care teams to address barriers; provide education to physicians, inpatient staff and the community on palliative care, hospice services and end of life care; and actively participate in the Performance Improvement Programs for Mission Hospital and St. Joseph Hospital.

Minimum Requirements: Education: Master's of Science Degree in Nursing (MSN) and completion of all Nurse Practitioner program clinical requirements. License/Certification: Current CA RN license; current CA Nurse Practitioner license; current Nurse Practitioner Furnishing Number issued by the California BRN; current BLS card; CA drivers license and proof of current auto liability insurance. Experience: Five years' current RN experience in an acute care or hospice setting or two years' current experience as a certified Nurse Practitioner in a hospice setting or an acute care setting providing palliative care or end of life care to patients/families, and at least 2 years working collaboratively on an interdisciplinary team. Prefer: ACLS and professional certification in hospice and palliative care.

To apply, please e-mail your resume to ramona.alpizar@stjoe.org or apply online to job requisition #343105 at www.mission4health.com. For additional information, please contact Ramona Alpizar, RN Recruiter at 949-364-1400 x7413. EOE



Health Plan Pharmacy Manager (Martinez, CA)

Contra Costa County's Health Services Department is offering an excellent career opportunity for individuals interested in a Contra Costa Health Plan Pharmacy Manager Position. Currently, there is one vacancy located in Martinez, CA.

Contra Costa Health Plan (CCHP), a managed care health insurance program, serves over 100,000 people in Contra Costa County and continues to be at the forefront of offering comprehensive, quality health coverage. CCHP members choose from an extensive network of County operated Health Centers, plus the Regional Medical Center in Martinez, or the Plan's Community Physicians Network of private doctors and community hospitals. CCHP was the first federally qualified, state licensed, county sponsored HMO in the United States.

The Health Plan Pharmacy Manager will be responsible for planning, organizing and directing the Pharmacy Program for the Contra Costa Health Plan, overseeing the aggressive 340B drug program, a Pharmaceutical Benefits Management contract of \$70,000,000 annually, and administering the program with \$28,300,000 annual drug costs. We'll also rely on you to supervise the Pharmacy program staff; ensure that the Pharmacy Program is in compliance with Federal and State managed care rules and regulations, manage the clinical quality and the utilization of pharmacy services, and plan long range goals and short term performance standards of the program.

Applicants are encouraged to apply on-line at www.cccounty.us/hr. An application may also be obtained by visiting our office at 651 Pine Street, 2nd Floor, Martinez, CA 94553 or the application can be mailed to you by sending a self-addressed stamped envelope to the above address. Resumes may not be substituted for the official application. EOE



Anesthesia Technician (Greenbrae, CA)

The Anesthesia Technician assists the Anesthesiologist staff in cleaning, organizing, and to preparing anesthesia and monitoring equipment. This position maintains collaborative relationships with Anesthesiologists, OR staff, vendors, and other hospital departments and provides technical support to anesthesiologists and surgical staff under the supervision of the assistant nurse manager or designee.

Requirements: High school diploma (or GED) required. Minimum of one year OR experience. Previous anesthesia Technologist experience preferred. Current BLS-HP certification. American Society of Anesthesia Technologists and Technicians (ASATT) preferred; required for Certified Level. Cell Saver Certification preferred; required for certified level.

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Clinical RN - Emergency Department (Greenbrae, CA)

The Clinical RN - Emergency Department assesses, plans, implements, evaluates, directs and appropriately delegates to ensure the delivery of safe, quality patient care. This registered professional nurse will function within the full scope of RN licensure, according to the CA Nursing Practice Act. The Clinical RN will provide assessment, development, and implementation of the care plan, evaluating the effectiveness of that care, directing emergency interventions and collaborating with physicians, team members, and others to optimally manage patient care in the interest of the patient, acting as a patient advocate when necessary.

Requirements: Current CA registered nurse license. 2 years ER experience required. BLS-HP and ACLS certificate required. PALS certificate required within 6 months and TNCC required within 12 months. Strong leadership/charge nurse skills preferred.

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Manager, Revenue Management, Compliance & Revenue Integrity (Los Angeles, CA)

Cedars-Sinai Medical Center has established itself as one of the nation's most respected healthcare leaders by elevating care to an art. In the 2011 U.S. News & World Report rankings of America's Best Hospitals, Cedars-Sinai ranked among the top 50 hospitals in America in nine specialty areas. In addition, we have achieved Magnet designation from the ANCC for the third time. Our fast-growing 977-bed acute care, teaching facility located in Los Angeles near Beverly Hills is internationally renowned for exceptional patient care that comes from the skills, experience and compassion of our exceptional people. If you consider yourself among the leaders in your field, we invite you to contribute to a healthcare provider who shares your passion for quality and excellence.

Through effective leadership, visionary enterprise and process improvement skills, the Manager will manage the Revenue Management Department audit divisions for the optimization of net revenues. Provide reporting and feedback to HID, PFS and hospital department for correct coding and billing of patient accounts. Supervise 25 to 30 Analysts, Auditors, and related support staff.

Educational Requirements: Bachelor's degree required or minimum 5 years managerial experience. Nursing Certification and/or Ancillary Therapeutic or Diagnostic patient care experience preferred. Coding Certification (CCS/CCSP/CPC) or RHIA, RHIT preferred.

Experience: Three to Five years progressive experience in financial analysis, including: exposure to coding, billing, collections and related activities. Previous Charge Description Master experience with a Clinical background preferred. Demonstrates the ability to handle multiple tasks frequently and with short timelines, to prioritize and organize work, and to complete assignments in a timely, accurate manner. Demonstrates outstanding verbal and written communication with well-developed presentation and negotiation skills. Able to develop productive relationships with colleagues, senior leadership, consultants and staff at all levels. Demonstrated ability to lead and manage people including selecting, developing, motivating and retraining people to meet unit objectives. Fiscal management skills to prepare, monitor and control budgets, reduce expenses and protect medical center revenues. Ability to promote effective collaboration and teamwork among individuals of multiple disciplines and across organizational boundaries. Thorough and demonstrated knowledge of regulatory, reimbursement, legal compliance and policy issues as they related to effective unit management. Knowledge of the principles of CQI and ability to apply these principles to improve area work flow.

For more information, or to apply visit our Web site at: www.cedars-sinai-medical-center.apply2jobs.com/ and reference Job #7942.

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Manager Clinical Information Systems (Fresno, CA)

Job Title: Mgr Clinical Info Systems
Employment Type: Full Time - Exempt
Location: FRESNO, CA, United States
Department: IS CSG Applications
Field: Information Technology
Salary: Highly Competitive
Shift/Hours: Days
Hours/Pay Period: 80
Years Experience: 10
Complete Description

JOB SUMMARY

Responsible for day-to-day leadership and management of a clinically-focused IS team. Responsibilities will include serving as the primary liaison between IS and assigned client departments or functional areas, and management or oversight of major IS projects.

EXPERIENCE AND EDUCATION

MINIMUM REQUIRED: Strong IS background; proven experience supporting clinical information systems. Minimum of 10 years of IS project management or system support experience, in a healthcare environment. Hands-on experience implementing and/or supporting major patient care and/or clinical department computer systems - i.e., clinical documentation, CPOE, OR Management, Laboratory, Pharmacy, Radiology, etc. Served as the overall project manager on at least one major IS implementation effort.

PREFERRED: Experience in the healthcare industry or a healthcare setting.

Apply online at: jobs.communitymedical.org

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Health care you can count on.
Service you can trust.

Manager, Medicare Compliance (Alameda, CA)

Alameda Alliance for Health is a public, not-for-profit managed care health plan for lower income people in Alameda County. The Alliance provides healthcare coverage to over 130,000 children and adults through four programs: Medi-Cal, Healthy Families, Alliance Group Care, and Alliance CompleteCare.

Manager, Medicare Compliance

This position will implement a compliance assessment, auditing and monitoring program for the health plan's Medicare Advantage Plan. Responsibilities include coordinating external audits and conducting internal compliance audits to ensure compliance with contractual and regulatory requirements. Other responsibilities include creating reports, educating and following up with business areas to ensure that processes exist to demonstrate compliance. The position will also support the entire organization with compliance related training. The position investigates, summarizes findings, and reports suspected fraud, abuse, and non-compliance to the Compliance Officer, regulatory agencies, Medicare Director, and others. A Bachelor's degree in a related field is required, a Masters degree is preferred. Knowledge of managed care contractual and regulatory requirements for Medicare and Medicaid is required.

We offer an excellent compensation & benefits package. Please visit our website at www.alamedaalliance.org and click on the Careers button for more specific job information and to apply for the position. EEO



Nurse Practitioner for Cardiovascular Services (Mission Viejo, CA)

The Acute Care Cardiovascular Nurse Practitioner / Clinical Decision Unit (CDU) Coordinator works in collaboration with the medical and hospital staff to provide multidisciplinary care of hospitalized patients with cardiovascular diagnosis, including the cardiac surgery population. Throughout the continuum of care, the candidate will assist in the development, implementation, and evaluation of outcomes for this patient population; provide comprehensive care management; oversee patient and family teaching; consult with members of the healthcare team to ensure all aspects of patient care; provide clinical management and education for patients with a cardiovascular diagnosis and the cardiac surgery patients utilizing a scientific approach in the analysis of patient care; and identify opportunities for quality improvement and cost reduction based on current research findings.

Minimum Requirements: Master's of Science degree in Nursing, 3-5 years' experience working with the Cardiovascular patient population, a current CA Registered Nurse license, current CA Acute Care Nurse Practitioner license, current furnishing number or evidence of ability to apply for one, and current American Heart Association Healthcare Provider BLS, ACLS.

Preferred: PALS, ATCN, ACLS, NRP, and professional certification in clinical area.

We offer a collegial work environment with competitive salaries and benefits.

To apply, please e-mail your resume to ramona.alpizar@stjoe.org or apply online to job requisition #338132 at www.mission4health.com. For additional information, please contact Ramona Alpizar, RN Recruiter at 949-364-1400 x7413. EOE



Supervisor - ED and Off-Site Facilities Registration (Greenbrae, CA)

The Supervisor - ED and Off-Site Facilities Registration has the first-line responsibility for the day-to-day operations which include all services provided by Admitting in the Emergency Room Department and Off-Site Satellite Locations which includes but is not limited to; the verification and securing of accurate demographics of patients as well as select outpatient accounts, accurate capture of necessary patient authorizations along with the financial clearance of patients, as well as all ATD functions required for accuracy. Additional responsibilities include interviewing, hiring/coaching/termination, scheduling, performance evaluations, quality reviews, timecard reconciliation, staff education, development, support and promotion of customer relations, and monitoring of activities to ensure performance standards are achieved.

Requirements: Associate's or Bachelor's degree in Business or health related field required. Two or more years of experience as an Admitting Supervisor or 5 years as a representative in Patient Admitting, Patient Financial Services, or related field required. See [web site for additional requirements](#).

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Apply now online: www.maringeneral.org/careers and look for job number #5288.

For more information, please contact:

Jennifer Haslet
Employment Specialist
hasletj@maringeneral.org
EOE



Manager-Clinical Laboratory Services (Greenbrae, CA)

This position is responsible for managing on-site and offsite services, technical and non-technical operations at Marin General Hospital assuring effective and efficient operations. The Clinical Laboratory Services Manager specifically manages all activities, logistics functions, and staffing related to Laboratory Assistants and Clinical Laboratory Scientists (CLS), and Customer Service Representatives.

Requirements: Bachelor of Arts or Sciences required; advanced education is desirable. Completion of internship at an approved school of medical technology. Must have a current CDHS CLS license or temporary license. Demonstrated experience in managing inpatient and outpatient operation facility in areas of phlebotomy, clerical and technical assignments. 5 years of supervisor/manager experiences is required. Must possess expert HIS/LIS computer skills. Must possess knowledge of CLIA, OSHA, Title 22, Federal Regulation Compliance and CAP.

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EOE



IS Clinical Analyst Int 2 -Optime (Fresno, CA)

Job Title: IS Clinical Analyst Int 2 - Optime
Employment Type: Full Time - 8hour
Location: FRESNO, CA, United States
Department: IS CSG Ancillary Sys
Field: Information Technology
Salary: Highly Competitive
Shift/Hours: M-F 8am-5pm
Hours/Pay Period: 80
Degree Required: B.S.
Years Experience: 3

Complete Description

JOB SUMMARY

Under general supervision, manages assigned tasks related to clinical systems. Demonstrates functional clinical and application knowledge consistent with business needs. Responsibilities include: consulting, needs assessment, development of technical requirements, participation in system planning, participation in vendor product identification/review/selection, documentation of policies, procedures and methodologies in support of information systems initiatives and ongoing support to assigned areas. Immediate focus will be the Epic system implementation. Experience with Epic's OR modules (Optime or Anesthesia) and a working knowledge of the Operating Room and Anesthesia are highly desirable.

EXPERIENCE AND EDUCATION

MINIMUM REQUIRED: Bachelors degree in Business Administration, Nursing or related field. Three years experience with clinical information systems and with clinical system support and installations. Seven to ten years of relevant experience may be substituted for experience and education.

Apply online at: jobs.communitymedical.org



Nurse Manager - ICU (Lynwood, CA)

At St. Francis Medical Center, compassionate service means providing care with gentleness and kindness. It also guides our efforts to meet the healthcare needs of the whole person — body, mind and spirit. We invite you to consider this exciting opportunity to share our values and join our healing mission.

The successful applicant will work closely with the Clinical Director to develop, implement, coordinate and evaluate the delivery of nursing care services in units under their responsibility. Duties will include recruiting, training, evaluating and managing staff while collaborating with department heads to meet St. Francis Medical Center strategic objectives. This position will also share in budgetary responsibilities and represent the unit on various hospital committees.

The position requires managing staff that are providing care and service to an adolescent through geriatric patient population. The successful applicant will be responsible for ensuring that staff is providing age appropriate care in a manner that demonstrates an understanding of the functional and developmental age of the individual served.

To be qualified for this position, you must have a Bachelor Degree in Nursing (MSN preferred), five years recent experience in Critical Care, proven management expertise, effective written/verbal skills and basic computer abilities. Bilingual (English/Spanish) applicants are preferred.

Licenses/Certifications: Current CA Registered Nurse license. Current BCLS-C (AHA) card. Current ACLS.

St. Francis team members enjoy professional growth and educational advancement, as well as excellent benefits that include medical, dental and vision plans, plus generous paid time off, a tax-deferred annuity and a matched contribution retirement plan. For immediate consideration, please apply online at: www.stfrancismedicalcenter.org. EOE

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